

# NANDU GOPAL NERAMANNIL

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EU Blue Card Applied — Authorised to work across EU member states upon receipt of job offer

## PROFESSIONAL SUMMARY

Supply Chain, Logistics, and Operations professional with 8+ years of experience across inventory management, warehouse operations, inbound/outbound logistics, last-mile delivery, procurement, and multi-channel fulfilment. MSc-qualified in Logistics & Global Operations (CILT & CIPS accredited). Skilled in demand planning, stock reconciliation, SOP development, route optimisation, eCommerce fulfilment (Shopify, Amazon Seller Central), KPI reporting, Excel (Advanced), Power BI, and Tableau. Proven track record reducing stockouts, improving OTIF delivery, and driving operational efficiency through data-driven decision making.

## CORE COMPETENCIES

Inventory Control & Forecasting • Warehouse Operations • Inbound/Outbound Logistics • Last-Mile Delivery • Demand Planning • Stock Reconciliation • Procurement & Supplier Management • Route Optimisation • SOP Development • WMS • KPI Reporting • eCommerce Fulfilment • Shopify • Amazon Seller Central • SKU Management • Excel (Advanced) • Power BI • Tableau • Process Improvement • Data Analysis • CRM Systems

## EMPLOYMENT HISTORY

**Crew Trainer** | **McDonald's** | Lincoln, UK | Dec 2022 – Jan 2026

- Managed inventory control in a high-volume environment using FIFO rotation, daily stock counts, and waste monitoring, reducing shrinkage and improving stock accuracy.
- Trained team members on SOPs covering stock handling, food safety, and order fulfilment, improving compliance and service consistency across all shifts.
- Coordinated stock availability during peak periods to ensure uninterrupted operations and maintain customer satisfaction standards.

**Proprietor** | **Thampisons Enterprises** | Bengaluru, India | Jul 2020 – Mar 2022

- Managed end-to-end warehouse and logistics operations including inbound receiving, cycle counting, inventory reconciliation, and last-mile route optimisation, improving OTIF delivery performance.
- Developed and implemented standardised warehouse SOPs, strengthening operational consistency, traceability, and audit readiness across all logistics functions.
- Monitored KPIs including delivery accuracy, stock turnover, and fulfilment rates, using data insights to reduce shrinkage and drive continuous improvement.

**Regional Sales Manager & E-Commerce Operations** | **Petco International** | Bengaluru, India | Dec 2019 – Mar 2021

- Managed eCommerce operations on Shopify and Amazon Seller Central, optimising listings, synchronising inventory at SKU level, and improving order fulfilment to reduce stockouts and increase conversion rates.
- Produced regional demand forecasts using historical sales data, aligning replenishment plans across physical and online channels to improve inventory availability.
- Analysed sales and inventory performance using Excel and CRM tools, delivering actionable insights to senior stakeholders to inform commercial and supply chain strategy.

**Centre Manager** | **Samsung Mobile Service Centre** | Kozhikode, India | May 2018 – Nov 2019

- Managed spare-parts procurement, inventory tracking, and warranty logistics, reducing parts shortages and improving service turnaround time through proactive supplier coordination.
- Optimised service scheduling and technician workflows, reducing repair cycle times, increasing productivity, and improving customer satisfaction and compliance scores.

**Store Manager** | **Thampisons Enterprises** | Kozhikode, India | Apr 2009 – Jul 2013

- Managed store inventory including stock audits, demand forecasting, and replenishment ordering, improving product availability and reducing overstock and stockout occurrences.
- Led and trained store associates on stock handling and operational standards, improving team performance and customer experience.

## EDUCATION

**MSc Logistics & Global Operations** | University of Lincoln, UK | Sep 2022 – Apr 2024

CILT & CIPS Accredited • Dissertation: *Big Data Analytics in Supply Chain Management in the UK*

**BEng Mechanical Engineering** | Visvesvaraya Technological University, India | Aug 2013 – Jan 2018

## PROFESSIONAL DEVELOPMENT

**Digital Marketing with AI** — Tech Educators, UK | Oct 2025 – Jan 2026

**Level 2 Design Engineer – Revit MEP & CATIA** — CADD Centre Training Services | Mar – May 2019

## LANGUAGES

English (Highly Proficient) • Malayalam (Native) • Tamil (Novice) • Kannada (Novice) • Hindi (Novice)

## REFERENCES

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Available upon request.